

TRAVEL RULES OF CONDUCT

The good behavior of the participants during the trip is essential. Serious problems punished by law (i.e. drugs, sexual immoral acts, violence, etc.) will authorize the company to contact his or her legal representative and cancel his or her trip with no right to any refund, or will submit them to the corresponding authorities, the incurred expenses will remain on behalf of the youngster or passenger.

The departure from Venezuela will be with the given T-shirt, with the purpose of fast identification as a group because at the beginning of the trip they do not know each other.

Jewelry, valuables and other personal documents are absolutely the passenger's responsibility during the entire tour.

The Chaperons are in charge of the passports and air tickets during the tour, and they will handle it to the passengers at the time of boarding the plane. Being punctual is very important; penalties will be applied to those youngsters who repetitively fail to attend the meeting times, or delaying the tour departure.

Do not separate from the group since we will be traveling through other countries that speak different languages; and because it is also very important to follow the schedule.

Do not make contact with unknown people at any time.

We recommend having credit cards and traveler's checks, which receipts will be given to the Tour Leader of the group, so he or she can cancel them in the case of losing them.

Do not be tempted to take things, no matter how little they seem. Remember that we will be in strange countries where the law is obeyed and a small robbery even if it is a joke can cause a big problem.

The youngsters will have to pay attention to recommendations about personal and group safety; do not try to alter dispositions and policies of hotels, restaurants, show rooms and means of transportation.

For safety reasons, nobody can sleep outside of their assigned room. Neither abandon the accommodation place nor tour activity without the approval of the tour leader responsible for the group. The participants will be permitted to go out with friends and family only with a previous written authorization by their representative, indicating name and last name of the person they will go out with, phone number and date when they will go out.

The Tour Leader assigned by Tur-Ven is the highest authority, responsible to get an optimum tourist service and responsible for the safety of the group participants, only when they comply with the general conditions described herein.

HOTELS

The expenses of additional services such as taxis, phone calls, laundry, optional excursions and additional luggage are not included in the plan and remain under the sole responsibility of the youngster.

According to the security policy of the company, the hotel rooms are previously assigned by the agency, and/or prior request by the passengers via e-mail. Changes in the rooms' distribution have to be authorized by the assigned Tour Leader once the registration is made.

Hotels reserve their right of admission and expulsion under their own policies. The expenses caused by these actions will be the responsibility of the youngster. The expenses for damages to the hotel or other service caused by any tour member will be paid by that youngster.

AIR, SEA AND GROUND TRANSPORTATION

The air or maritime tickets included in the tour are only valid to travel on the dates set out in the tour. They are neither refundable nor transferable.

Transportation is included on the days and times set out in the schedule. If the youngster should modify these dates or times, or was not there on time, the transportation will be excluded, and he or she will have to travel on his or her behalf in taxis or tourist buses.

LUGGAGE

Due to the transportation capacity, it is allowed only one big suitcase (20 lbs.) per person and one handbag. Valuables, cameras or other fragile objects should be carried in your backpack or hand bag. In the case you are taking any additional luggage you should tell the Tour Leader beforehand and it will imply an additional charge.

The suitcase should be identified with big print letters.

We also recommend taking a small suitcase to use in short trips.

OTHER SERVICES

Optional excursions will be offered by the Tour Leader during the tour. They are "absolutely voluntary" and not obligatory.

The departure times should be considered very strictly otherwise all programmed activities can not take place. Those passengers who do not show up on time or at the indicated place would be considered as not participating in the activities on their own will.

